

Bulletin

TECHNICAL INFORMATION
COMMERCIAL, GOVERNMENT & INDUSTRIAL SOLUTIONS SECTOR
1301 E. ALGONQUIN RD.
SCHAUMBURG, IL. 60196

SRN # S-0061
APC#509,448,225,360,590,
675,676,537,482,409,
218,301
DATE: June, 2002
EXPIRES: N/A

SUBJECT: Quantar/Quantro RSS may fail to flash stations via Ethernet Method

SYSTEMS AFFECTED: Quantar/Quantro FlashPort upgrades

MODEL/OPTION AFFECTED: RVN 5002 Radio Service Software-(All versions)

ISSUE: The Quantar/Quantro RSS-Radio Service Software uses a third party vendor's FTP-File Transfer Protocol software product to facilitate the FlashPort software upgrade to the Quantar station when utilizing the Ethernet method. The FTP software may fail when loading or running on computers running at 500MHz and faster.

CAUSE: The FTP software was developed to operate in a DOS only environment- (MSDOS 6.22 or compatible) where the processor speeds were far below 500 MHz. The third party vendor no longer supports this application, as it is a DOS based product.

RESOLUTION:

Solution 1:

Load the RSS and FTP software applications on a slower computer (500MHz or less)

Solution 2:

Order DLN6455A CSS-Configuration Service Software, which was designed to service APCO 25 stations/Astro 6.X System release.

The flashing portion of the software will allow you to successfully flash any Quantar/Quantro station with Ethernet ability; however, it will not allow you to configure/service non-APCO 25 stations.

The software may be purchased from AAD @ 1-800-422-4210. Suggested List Price \$ 35.00
A future release of CSS-Configuration Software Service is planned which will be backwards compatible with non-APCO 25 compliant stations.

For additional information you may contact the SSC (System Support Center) @ 1-800-221-7144 and reference SRN S-0061

This is an Informational Bulletin Only.
No Reference to Warranty is Implied or Intended.